

Name of the Insurer: Navi General Insurance Limited  
 (Formerly known as DHFL General Insurance Limited)  
 IRDAI Registration No. 155 dated May 22, 2017  
 CIN: U66000KA2016PLC148551



																			No. of claims only	
Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation / Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	Total
1	Claims O/S at the beginning of the period	18	-	-	-	382	483	865	227	3	-	230	-	-	-	-	-	-	-	1,113
2	Claims reported during the period	18	-	-	-	1,518	137	1,655	1,477	13	-	1,490	-	-	-	-	-	-	1,971	5,134
	(a) Booked During the period	18	-	-	-	1,509	135	1,644	1,436	12	-	1,448	-	-	-	-	-	-	1,971	5,081
	(b) Reopened during the Period	-	-	-	-	9	2	11	41	1	-	42	-	-	-	-	-	-	-	53
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	4	-	-	-	1,262	21	1,283	778	3	-	781	-	-	-	-	-	-	1,707	3,775
	(a) Paid during the period	4	-	-	-	1,262	21	1,283	778	3	-	781	-	-	-	-	-	-	1,707	3,775
	(b) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Repudiated during the period	-	-	-	-	-	-	-	684	3	-	687	-	-	-	-	-	-	-	687
	Other Adjustment	9	-	-	-	239	19	258	19	3	-	22	-	-	-	-	-	-	-	289
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	1	-	1	48	-	-	48	-	-	-	-	-	-	-	49
6	Claims O/S at End of the period	23	-	-	-	399	580	979	223	7	-	230	-	-	-	-	-	-	264	1,496
	Less than 3 months	14	-	-	-	371	133	504	212	5	-	217	-	-	-	-	-	-	264	999
	3 months to 6 months	3	-	-	-	18	59	77	5	-	-	5	-	-	-	-	-	-	-	85
	6 months to 1 year	2	-	-	-	6	131	137	2	-	-	2	-	-	-	-	-	-	-	141
	1 year and above	4	-	-	-	4	257	261	4	2	-	6	-	-	-	-	-	-	-	271

Notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms
- (b) Repudiated means rejected, partial rejection on account of policy terms and conditions
- (c) Claim o/s should be exclusive of IBNR AND IBNER reserves

																			(₹ in Lakhs)	
Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation / Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	Total
1	Claims O/S at the beginning of the period	15	-	-	-	211	5,528	5,739	183	23	-	205	-	-	-	-	-	-	-	5,960
2	Claims reported during the period	27	-	-	-	386	1,410	1,796	938	177	-	1,115	-	-	-	-	-	-	71	3,009
	(a) Booked During the period	27	-	-	-	381	1,380	1,760	908	167	-	1,075	-	-	-	-	-	-	71	2,933
	(b) Reopened during the Period	-	-	-	-	5	31	36	30	10	-	40	-	-	-	-	-	-	-	76
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	9	-	-	-	305	225	530	443	35	-	478	-	-	-	-	-	-	64	1,081
	(a) Paid during the period	9	-	-	-	305	225	530	443	35	-	478	-	-	-	-	-	-	64	1,081
	(b) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Repudiated during the period	-	-	-	-	-	-	-	538	55	-	593	-	-	-	-	-	-	-	593
	Other Adjustment	5	-	-	-	87	177	264	17	55	-	72	-	-	-	-	-	-	-	341
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	0	-	0	5	-	-	5	-	-	-	-	-	-	-	5
6	Claims O/S at End of the period	28	-	-	-	206	6,536	6,742	124	54	-	178	-	-	-	-	-	-	7	6,955
	Less than 3 months	18	-	-	-	169	1,169	1,338	103	38	-	142	-	-	-	-	-	-	7	1,505
	3 months to 6 months	4	-	-	-	28	568	596	2	-	-	2	-	-	-	-	-	-	-	601
	6 months to 1 year	3	-	-	-	6	1,365	1,371	1	-	-	1	-	-	-	-	-	-	1	1,375
	1 year and above	3	-	-	-	2	3,434	3,437	18	16	-	34	-	-	-	-	-	-	-	3,473

Notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms
- (b) Repudiated means rejected, partial rejection on account of policy terms and conditions
- (c) Claim o/s should be exclusive of IBNR AND IBNER reserves