

Name of the Insurer: Navi General Insurance Limited
 (Formerly known as DHFL General Insurance Limited)
 IRDAI Registration No. 155 dated May 22, 2017
 CIN: U66000KA2016PLC148551

Profile & Performance of Health Insurance, Personal Accident and Travel Insurance Products during the FY 2021-22.
 (Note: details of all Health, PA & Travel Insurance products approved by end of the FY to be provided)

| S.N | UIN | Name of the Product | No. Of Lives Insured | Date of Launch (DD-MM-YYYY) | Incurred Claims Ratio (ICR) | Combined Ratio (CR) | % age of Claims Settled (in terms of number of claims) | % age of Claims Repudiated (in terms of number of claims) | No. Of Complaints Received | No. Of Complaints Resolved | % of policies renewed out of total no. Of policies due for renewal | Age-wise distribution of Policies (classification of policies based on the) | | | | | Total No. Of Policies |
|-----|---------------------|----------------------------------------------------------|----------------------|-----------------------------|-----------------------------|---------------------|--------------------------------------------------------|-----------------------------------------------------------|----------------------------|----------------------------|--------------------------------------------------------------------|-----------------------------------------------------------------------------|-----------------------------------------------------------------------------|------------------------------------------------------------------------------|------------------------------------------------------------------------------|----------------------------------------------------------|-----------------------|
| | | | | | | | | | | | | No of Policies in its 1st Year | No of Policies completed 1 year and more than 1 years and less than 3 years | No of Policies completed 3 years not more than 3 years But less than 5 years | No of Policies completed 5 years or more than 5 years But less than 10 years | No of Policies completed 10 years and more than 10 years | |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | o | p | q=l+m+n+o+p |
| 1 | NAVHLGP22063V032122 | Navi Health Group Insurance | 11,498 | 18-06-2021 | 13% | 158% | 79% | 15% | - | - | - | 4,598 | 18,422 | 17,617 | - | - | 40,637 |
| 2 | NAVHLGP22064V032122 | Navi Health Group Critical Illness Insurance | 13,450 | 18-06-2021 | 2% | 162% | 41% | 50% | - | - | 1 | 6,222 | 52,511 | 74,516 | - | - | 1,33,249 |
| 3 | NAVHLIP22006V042122 | Navi Cure | 7,352 | 30-04-2021 | 93% | 236% | 82% | 18% | - | - | - | - | 3,952 | - | - | - | 3,952 |
| 4 | NAVHLIP22059V032122 | Navi Health Seasonal Byte | - | 18-06-2021 | 38% | 38% | 0% | 0% | - | - | - | - | 554 | - | - | - | 554 |
| 5 | NAVHLGP22067V032122 | Navi Health Group HospiCash | 51,114 | 18-06-2021 | -1% | 142% | 44% | 44% | - | - | 1 | 24,893 | 33,759 | - | - | - | 58,652 |
| 6 | NAVHLGP22068V032122 | Navi Health Group Seasonal Byte | 51,271 | 18-06-2021 | 4% | 147% | 56% | 33% | - | - | 1 | 24,893 | 33,498 | - | - | - | 58,391 |
| 7 | NAVHLIP20162V011920 | Arogya Sanjeevani Policy, Navi General Insurance Limited | - | 01-04-2020 | 313% | 170% | 100% | 0% | - | - | - | - | 37 | - | - | - | 37 |
| 8 | NAVHLIP22062V032122 | Navi Health CritiCare | - | 18-06-2021 | 3% | 3% | 0% | 0% | - | - | - | - | 1 | - | - | - | 1 |
| 9 | NAVHLIP22061V032122 | Navi Health Super Top Up | - | 18-06-2021 | 3% | 3% | 0% | 0% | - | - | - | - | 1 | - | - | - | 1 |
| 10 | NAVHLIP21105V012021 | Corona Rakshak Policy, Navi General Insurance Limited | 6 | 13-07-2020 | 590% | 733% | 60% | 40% | - | - | - | - | 6 | - | - | - | 6 |
| 11 | NAVHLIP22133V012122 | NAVI HEALTH | 73,357 | 20-08-2021 | 75% | 217% | 43% | 47% | - | - | - | 14,325 | 23,714 | - | - | - | 38,039 |
| 12 | NAVPAIP22065V032122 | Navi Health Group Personal Accident Insurance | 51,023 | 18-06-2021 | 15% | 193% | 55% | 37% | - | - | 1 | 23,447 | 92,591 | 80,189 | - | - | 1,96,227 |
| 13 | NAVPAIP21631V012021 | Saral Suraksha Bima, Navi General Insurance | 1 | 29-09-2021 | 24% | 219% | 0% | 0% | - | - | - | - | 1 | - | - | - | 1 |
| 14 | NAVPAIP21357V022021 | COCOProtect | - | 28-09-2018 | 70% | 70% | 0% | 0% | - | - | - | - | 1 | - | - | - | 1 |

Note: the above data shall be disclosed by insurer as part of their Public Disclosure for 4th quarter only.