Name of the Insurer: Navi General Insurance Limited (Formerly known as DHFL General Insurance Limited) IROMAI Registration No. 155 dated May 22, 2017 IRI: U66000KA2016PLC148551



Upto the quarter ending Dec-21

No of claims only

|   |      | NO. OF CLAIMS ONLY |             |              |          |          |             |        |                      |        |              |   |                                 |             |          | /111Y                         |   |                     |       |
|---|------|--------------------|-------------|--------------|----------|----------|-------------|--------|----------------------|--------|--------------|---|---------------------------------|-------------|----------|-------------------------------|---|---------------------|-------|
| I. No. Claims Experience                          | Fire | Marine Cargo       | Marine Hull | Total Marine | Motor OD | Motor TP | Total Motor | Health | Personal<br>Accident | Travel | Total Health | Workmen's<br>Compensation<br>/ Employer's | Public/<br>Product<br>Liability | Engineering | Aviation | Crop Other Insurance segment: |   | Miscellan<br>s eous | Total |
|   |      |                    |             |              |          |          |             |        |                      |        |              | liability                                 |                                 |             |          |                               |   |                     |       |
| 1 Claims O/S at the beginning of the period       | 27   | -                  | -           | -            | 523      | 252      | 775         | 110    | 11                   | -      | 121          | -   | -                               | -           | -        | -                             | - | -                   | 923   |
| 2 Claims reported during the period               | 55   | -                  | -           | -            | 4,774    | 233      | 5,007       | 1,208  | 22                   | -      | 1,230        | -   | -                               | -           | -        | -                             | - | 2,368               | 8,660 |
| (a) Booked During the period                      | 55   | -                  | -           | -            | 4,757    | 228      | 4,985       | 1,198  | 22                   | -      | 1,220        | -   | -                               | -           | -        | -                             | - | 2,368               | 8,628 |
| (b) Reopened during the Period                    | -    | -                  | -           | -            | 17       | 5        | 22          | 10     | -                    | -      | 10           | -   | -                               | -           | -        | -                             | - | -                   | 32    |
| (c) Other Adjustment                              | -    | -                  | -           | -            | -        | -        | -           | -      | -                    | -      | -            | -   | -                               | -           | -        | -                             | - | -                   | -     |
| 3 Claims Settled during the period                | 22   | -                  | -           | -            | 4,154    | 22       | 4,176       | 661    | 18                   | -      | 679          | -   | -                               | -           | -        | -                             | - | 2,368               | 7,245 |
| (a) Paid during the period                        | 22   | -                  | -           | -            | 4,154    | 22       | 4,176       | 661    | 18                   | -      | 679          | -   | -                               | -           | -        | -                             |   | 2,368               | 7,245 |
| (b) Other Adjustment                              | 40   | -                  | -           | -            | 733      | 18       | 751         | 79     | 7                    | -      | 86           | -   | -                               | -           | -        | -                             | - | -                   | 877   |
| 4 Claims Repudiated during the period             | -    | -                  | -           | -            | 1        | -        | 1           | 363    | 5                    | -      | 368          | -   | -                               | -           | -        | -                             | - | -                   | 369   |
| Other Adjustment                                  | -    | -                  | -           | -            | -        | -        | -           | -      | -                    | -      | -            | -   | -                               | -           | -        | -                             | - | -                   | -     |
| 5 Unclaimed (Pending claims which are transferred | -    | -                  | -           | -            | 1        | -        | 1           | 48     | -                    | -      | 48           | -   | -                               | -           | -        | -                             | - | -                   | 49    |
| 6 Claims O/S at End of the period                 | 20   | -                  | -           | -            | 409      | 445      | 854         | 215    | 3                    | -      | 218          | -   | -                               | -           | -        | -                             | - | -                   | 1,092 |
| Less than 3months                                 | 9    | -                  | -           | -            | 369      | 152      | 521         | 210    | 2                    | -      | 212          | -   | -                               | -           | -        | -                             | - | -                   | 742   |
| 3 months to 6 months                              | 6    | -                  | -           | -            | 23       | 72       | 95          | -      | -                    | -      | -            | -   | -                               | -           | -        | -                             | - | -                   | 101   |
| 6months to 1 year                                 | 3    | -                  | -           | -            | 11       | 115      | 126         | 3      | -                    | -      | 3            | -   | -                               | -           | -        | -                             | - | -                   | 132   |
| 1year and above                                   | 2    | -                  | -           | -            | 6        | 106      | 112         | 2      | 1                    | -      | 3            | -   | -                               | -           | -        | -                             | - | -                   | 117   |

## Notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms
- (b) Repudiated means rejected, partial rejection on account of policy terms and conditions
- (c) Claim o/s should be exclusive of IBNR AND IBNER reserves

Upto the quarter ending Dec-21 (Amount in Rs. Lakhs)

| SI. No. Claims Experience                         | Fire | Marine Cargo | Marine Hull | Total Marine | Motor OD | Motor TP | Total Motor | Health | Personal | Travel | Total Health | Workmen's    | Public/   | Engineering | Aviation | Crop      | Other    | Miscellan | Total |
|---|------|--------------|-------------|--------------|----------|----------|-------------|--------|----------|--------|--------------|--------------|-----------|-------------|----------|-----------|----------|-----------|-------|
|   |      |              |             |              |          |          |             |        | Accident |        |              | Compensation | Product   |             |          | Insurance | segments | eous      |       |
|   |      |              |             |              |          |          |             |        |          |        |              | / Employer's | Liability |             |          |           | **       |           |       |
|   |      |              |             |              |          |          |             |        |          |        |              | liability    |           |             |          |           |          |           |       |
| 1 Claims O/S at the beginning of the period       | 35   | -            | -           | -            | 306      | 2,113    | 2,420       | 150    | 101      | -      | 250          | -            | -         | -           | -        | -         | -        | -         | 2,705 |
| 2 Claims reported during the period               | 11   | -            | -           | -            | 1,085    | 1,772    | 2,857       | 852    | 286      | -      | 1,138        | -            | -         | -           | -        | -         | -        | 373       | 4,379 |
| (a) Booked During the period                      | 11   | -            | -           | -            | 1,080    | 1,758    | 2,839       | 845    | 286      | -      | 1,131        | -            | -         | -           | -        | -         | -        | 373       | 4,354 |
| (b) Reopened during the Period                    | -    | -            | -           | -            | 5        | 14       | 19          | 7      | -        | -      | 7            | -            | -         | -           | -        | -         | -        | -         | 25    |
| (c) Other Adjustment                              | -    | -            | -           | -            | -        | -        | -           | -      | -        | -      | -            | -            | -         | -           | -        | -         | -        | -         | -     |
| 3 Claims Settled during the period                | 17   | -            | -           | -            | 970      | 212      | 1,182       | 450    | 177      | -      | 627          | -            | -         | -           | -        | -         | -        | 373       | 2,199 |
| (a) Paid during the period                        | 17   | -            | -           | -            | 970      | 212      | 1,182       | 450    | 177      | -      | 627          | -            | -         | -           | -        | -         | -        | 373       | 2,199 |
| (b) Other Adjustment                              | 14   | -            | -           | -            | 187      | 150      | 337         | 87     | 90       | -      | 177          | -            | -         | -           | -        | -         | -        | -         | 528   |
| 4 Claims Repudiated during the period             | -    | -            | -           | -            | -        | -        | -           | 292    | 74       | -      | 366          | -            | -         | -           | -        | -         | -        | -         | 366   |
| Other Adjustment                                  | -    | -            | -           | -            | -        | -        | -           | -      | -        | -      | -            | -            | -         | -           | -        | -         | -        | -         | -     |
| 5 Unclaimed (Pending claims which are transferred | -    | -            | -           | -            | 0        | -        | 0           | 5      | -        | -      | 5            | -            | -         | -           | -        | -         | -        | -         | 5     |
| 6 Claims O/S at End of the period                 | 15   | -            | -           | -            | 235      | 3,523    | 3,757       | 172    | 46       | -      | 219          | -            | -         | -           | -        | -         | -        | -         | 3,991 |
| Less than 3months                                 | 8    | -            | -           | -            | 180      | 1,130    | 1,310       | 159    | 32       | -      | 191          | -            | -         | -           | -        | -         | -        | -         | 1,508 |
| 3 months to 6 months                              | 4    | -            | -           | -            | 32       | 464      | 496         | -      | -        | -      | -            | -            | -         | -           | -        | -         | -        | -         | 500   |
| 6months to 1 year                                 | 1    | -            | -           | -            | 18       | 817      | 834         | 2      | -        | -      | 2            | -            | -         | -           | -        | -         | -        | -         | 837   |
| 1year and above                                   | 2    | -            | -           | -            | 5        | 1,112    | 1,118       | 12     | 14       | -      | 26           | -            | -         | -           | -        | -         | -        | -         | 1,146 |

## Notes:

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- (c) Claim o/s should be exclusive of IBNR AND IBNER reserves