

Name of the Insurer: Navi General Insurance Limited  
 (Formerly known as DHFL General Insurance Limited)  
 IRDAI Registration No. 155 dated May 22, 2017  
 CIN: U66000KA2016PLC148551



Upto the quarter ending Sep-21

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation / Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	No. of claims only		Total		
																		Other segments **	Miscellaneous			
1	Claims O/S at the beginning of the period	27	-	-	-	523	252	775	110	11	-	121	-	-	-	-	-	-	-	-	923	
2	Claims reported during the period	44	-	-	-	3,202	169	3,371	362	17	-	379	-	-	-	-	-	-	-	-	1,607	5,401
	(a) Booked During the period	44	-	-	-	3,189	167	3,356	351	16	-	367	-	-	-	-	-	-	-	-	1,607	5,374
	(b) Reopened during the Period	-	-	-	-	13	2	15	11	1	-	12	-	-	-	-	-	-	-	-	-	27
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	16	-	-	-	2,736	12	2,748	299	13	-	312	-	-	-	-	-	-	-	-	1,607	4,683
	(a) Paid during the period	16	-	-	-	2,736	12	2,748	299	13	-	312	-	-	-	-	-	-	-	-	1,607	4,683
	(b) Other Adjustment	31	-	-	-	476	10	486	68	9	-	77	-	-	-	-	-	-	-	-	-	594
4	Claims Repudiated during the period	-	-	-	-	1	-	1	44	3	-	47	-	-	-	-	-	-	-	-	-	48
	Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
5	Unclaimed (Pending claims which are transferred)	-	-	-	-	1	-	1	48	-	-	48	-	-	-	-	-	-	-	-	-	49
6	Claims O/S at End of the period	24	-	-	-	512	399	911	61	3	-	64	-	-	-	-	-	-	-	-	-	999
	Less than 3months	9	-	-	-	445	82	527	56	2	-	58	-	-	-	-	-	-	-	-	-	594
	3 months to 6 months	9	-	-	-	31	84	115	2	-	-	2	-	-	-	-	-	-	-	-	-	126
	6months to 1 year	4	-	-	-	29	88	117	1	-	-	1	-	-	-	-	-	-	-	-	-	122
	1year and above	2	-	-	-	7	145	152	2	1	-	3	-	-	-	-	-	-	-	-	-	157

Notes:-  
 (a) The Claims O/S figures are consistent with all relevant NL forms  
 (b) Repudiated means rejected, partial rejection on account of policy terms and conditions  
 (c) Claim o/s should be exclusive of IBNR AND IBNER reserves

Upto the quarter ending Sep-21  
 (Amount in Rs. Lakhs)

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation / Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **		Total		
																		Other segments **	Miscellaneous			
1	Claims O/S at the beginning of the period	35	-	-	-	306	2,113	2,420	150	101	-	250	-	-	-	-	-	-	-	-	2,705	
2	Claims reported during the period	5	-	-	-	687	1,093	1,780	315	222	-	537	-	-	-	-	-	-	-	-	243	2,565
	(a) Booked During the period	5	-	-	-	685	1,089	1,774	290	197	-	487	-	-	-	-	-	-	-	-	243	2,508
	(b) Reopened during the Period	-	-	-	-	1	4	6	26	25	-	51	-	-	-	-	-	-	-	-	-	56
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	11	-	-	-	645	155	800	211	73	-	284	-	-	-	-	-	-	-	-	243	1,337
	(a) Paid during the period	11	-	-	-	645	155	800	211	73	-	284	-	-	-	-	-	-	-	-	243	1,337
	(b) Other Adjustment	11	-	-	-	114	90	204	80	72	-	152	-	-	-	-	-	-	-	-	-	367
4	Claims Repudiated during the period	-	-	-	-	-	-	-	44	67	-	111	-	-	-	-	-	-	-	-	-	111
	Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
5	Unclaimed (Pending claims which are transferred)	-	-	-	-	0	-	0	5	-	-	5	-	-	-	-	-	-	-	-	-	5
6	Claims O/S at End of the period	18	-	-	-	234	2,961	3,196	130	111	-	241	-	-	-	-	-	-	-	-	-	3,455
	Less than 3months	5	-	-	-	155	461	616	116	97	-	213	-	-	-	-	-	-	-	-	-	834
	3 months to 6 months	8	-	-	-	43	501	544	1	-	-	1	-	-	-	-	-	-	-	-	-	553
	6months to 1 year	3	-	-	-	20	555	575	1	-	-	1	-	-	-	-	-	-	-	-	-	579
	1year and above	2	-	-	-	17	1,444	1,461	12	14	-	26	-	-	-	-	-	-	-	-	-	1,489

Notes:-  
 (a) The Claims O/S figures are consistent with all relevant NL forms  
 (b) Repudiated means rejected, partial rejection on account of policy terms and conditions  
 (c) Claim o/s should be exclusive of IBNR AND IBNER reserves